

Queue view – Quick Overview

Name, Phone, Email, Code

Queue View

Tuesday, February 14

Actions

Zen Cuts

Walk-in

Estimated Wait: 1 min

Filter Visits by Name, Phone, Email, Stylist...

Show me how to

No show list

Attendance

1

Guests waiting: 14

2

3

4

	GUEST	SERVICE		ARRIVED	ORIGINAL	EXPECTED	
25	leanne I In: 09:29 am	Haircut	First Available	10:25 am 0 min	11:20 am	11:20 am	
26	Sandra M In: 09:35 am	Haircut	Brad Thompson (Req.)	10:27 am 11 min	11:30 am	11:40 am	
27	Nora B In: 09:38 am	Haircut	Brad Thompson (Req.)	10:27 am 11 min	2hr 1min	11:40 am	
31	Sam D In: 10:16 am	Haircut	First Available	--	1hr 33min	11:50 am	
28	Dave M In: 09:44 am	Haircut	Emily Tucker	--	12:00 pm	12:00 pm	
34	Mary J In: 10:32 am	Haircut	Emily Tucker	--	12:20 pm	12:20 pm	
35	MICHAEL S In: 10:35 am	Haircut	Emily Tucker	--	12:20 pm	12:20 pm	
36	rich e In: 10:36 am	Haircut	First Available	--	12:40 pm	12:40 pm	
15	John H In: 08:29 am	Haircut	Emily Tucker	--	01:20 pm	01:20 pm	
24	Lorene H In: 09:26 am	Haircut	Emily Tucker	--	01:40 pm	01:40 pm	
29	Fred G In: 09:51 am	Haircut	Brad Thompson (Req.)	08:51 am 2hr 11 min	4hr 48min	01:40 pm	
30	sylvia n In: 10:05 am	Haircut	First Available	--	03:20 pm	03:20 pm	

5

Guests being serviced: 2

Total Guests today: 37

16

Mark H
In: 08:32 am

Haircut

Brad Thompson

11:25 am

4min / 20min

Total: \$ 24.50

Please add guest basic details

Add Email

1

Beverly B
In: 2023-02-11 10:24 am

Boot touch up

Haircut

Blow dry

Emily Tucker

Emily Tucker

Emily Tucker

11:03 am

25min / 100min

Total: \$ 120.40

Please add guest basic details

Add Email

6

Total Guests: 37, Total Visits: 42, Open Visits: 20, Services Value: \$996.35 Supercutsusa Owner

Booked

Checked-in

Completed

Walk-in

Call ahead

Online

- 1. **Guests waiting area:** Guests in the queue whose services have not started yet.
- 2. **Guest identification number:** Guests are sequentially numbered each day, starting with 1.
- 3. **Queue cards (collapsed):** Guess information can be collapsed or expanded.
- 4. **Expand or Collapse All Guests' info:** Expand or collapse all guests' information with these buttons.
- 5. **Guest being serviced area:** Guests whose services have started or completed.
- 6. **Color legend:** The coloring of the queue card shows service and guest info.

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Expanded & Collapsed Views

Collapsed View

Guests waiting: 7

ARRIVED ORIGINAL EXPECTED

Collapsed View

2	<u>Dale C</u> In: 05:56 am SuperCut	07:26 pm 0 min	2hr 3min	09:05 am	 
4	<u>Brittaney T</u> In: 11:30 am MIGSRV	-- 0 min	0min	08:10 pm	 
3	<u>DANIELLE</u> In: 10:55 am MIGSRV	-- 0 min	4min	08:20 pm	 
5	<u>David H</u> In: 12:02 pm MIGSRV	-- 0 min	2min	08:20 pm	 



















1

Expanded View

Guests waiting: 7

ARRIVED ORIGINAL EXPECTED

Expanded View

2	<u>Dale Cooper</u> In: 05:56 am + SuperCut	07:26 pm 0 min	2hr 3min	09:05 am	 
      					Total: \$ 25.00
Please add guest basic details Add Email Add Phone					
4	<u>Brittaney T</u> In: 11:30 am MIGSRV	-- 0 min	0min	08:10 pm	 
      					Total: \$ 15.00
Please add guest basic details Add Email					

3

- 1. Quick actions:** Actions for moving a guest to in-service and check-ins.
- 2. Guest details:** Clicking on a guest's name will take you to the guest profile.
- 3. Other actions:** Other actions associated with the visit like change/assign stylist, modify booking, add/edit services, etc.

Queue Cards

4

Marvin J

In: 10:40 am

Haircut

Please add guest basic details

Add Email

ARRIVED

ORIGINAL

EXPECTED

2

11:00 am

0 min

4

11:30 am

First Available

5

11:35 am

+5 min

1

3

4

5

6

Total: \$ 15.00

- 1. **In:** Displays the exact time the guest was added to the queue.
- 2. **Arrived:** Tracks when a customer checks-in (call-ahead) or when a customer is added to the queue (walk-in).
- 3. **Arrived:** Displays the expected wait time of the guest.
- 4. **Original:** For call aheads, displays the original scheduled start time. For walk-ins, displays the originally given wait time.
- 5. **Expected:** Displays the expected start time of the booking.
- 6. **Expected:** When enabled, display how much the guest's wait time has changed from the original wait time.